

NORTHERN IRELAND

YOUR SURVEY NUMBER

1	5	9	L	0
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1-5

COUNTRY CODE

0	9
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6-7

OUR SURVEY NUMBER

5	3	0
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8-10

INTERVIEW NUMBER

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11-16

Q.1. What is your nationality ? Please tell me the country (or countries) that apply.
(MULTIPLE ANSWERS POSSIBLE)

Belgium.....	17	1,	
Denmark.....		2,	
Germany.....		3,	
Greece.....		4,	
Spain.....		5,	
France.....		6,	
Ireland.....		7,	
Italy.....		8,	
Luxembourg.....		9,	
Netherlands.....		10,	
Portugal.....		11,	
United Kingdom (Great Britain, Northern Ireland)...		12,	
Austria.....		13,	
Sweden.....		14,	
Finland.....		15,	
Other countries.....		16,	CLOSE INTERVIEW
DK.....		17,	CLOSE INTERVIEW

Q.2. When you get together with friends, would you say you discuss political matters frequently, occasionally, or never ?

Frequently.....	34	1
Occasionally.....		2
Never.....		3
DK.....		4

Q.3. When you hold a strong opinion, do you ever find yourself persuading your friends, relatives or fellow workers to share your views ? Does this happen ... ?
(READ OUT)

Often.....	35	1
From time to time.....		2
Rarely.....		3
Never.....		4
DK.....		5

Let us first talk about your present situation and your expectations for the future.

Q.4. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the life you lead ? Would you say you are ... ? (READ OUT)

Very satisfied.....	36	1
Fairly satisfied.....		2
Not very satisfied.....		3
Not at all satisfied.....		4
DK.....		5

Q.5. If you compare your present situation with five years ago, would you say it has improved, stayed about the same or got worse ?

Improved.....	37	1
Stayed about the same.....		2
Got worse.....		3
DK.....		4

Q.6. In the course of the next five years, do you expect your personal situation to improve, to stay about the same or to get worse ?

Improve.....	38	1
Stay about the same.....		2
Get worse.....		3
DK.....		4

Q.7. If you think back over the last five years, could you please tell me for each of these situations whether it applies to you, or not ? During the last five years, ...

READ OUT	YES	NO	DK/NOT APPLICABLE
1. ... I have been unemployed once or more	39 1	2	3
2. ... at least one member of my family has been unemployed	40 1	2	3
3. ... at least one of my close friends has been unemployed	41 1	2	3
4. ... there has been at least one occasion when the company in which I was working has made people redundant	42 1	2	3

Q.8. About how often do you ... (SHOW CARD 'Q.8')

- a) watch the news on television ?
- b) read the news in daily papers ?
- c) listen to the news on the radio ?

READ OUT	Every day	Several times a week	Once or twice a week	Less often	Never	DK
a) News on television	43 1	2	3	4	5	6
b) News in daily papers	44 1	2	3	4	5	6
c) News on the radio	45 1	2	3	4	5	6

Q.9. Using this scale, how much do you feel you know about the European Union, its policies, its institutions ? (SHOW CARD Q.9 WITH SCALE)

READ OUT	KNOW NOTHING AT ALL										KNOW A GREAT DEAL	DK
46-47	1	2	3	4	5	6	7	8	9	10	11	

Q.10. Do you think that the amount of coverage given to European Union affairs is far too much, too much, about right, too little, or far too little in ... (SHOW CARD 'Q.10') ?

a) the news on television
b) the news in daily papers
c) the news on radio stations

READ OUT	FAR TOO MUCH	TOO MUCH	ABOUT RIGHT	TOO LITTLE	FAR TOO LITTLE	DK
a) in the news on television	48 1	2	3	4	5	6
b) in the news in daily papers	49 1	2	3	4	5	6
c) in the news on radio stations	50 1	2	3	4	5	6

Q.11. How fairly do you think the media in Northern Ireland cover European Union affairs ? (READ OUT)

Very fairly.....51 1
Quite fairly.....2
Not very fairly.....3
Not at all fairly.....4
DK.....5

Q.12. Generally speaking, do you think that Northern Ireland's membership of the European Union is ... ? (READ OUT)

A good thing.....52 1
A bad thing.....2
Neither good nor bad.....3
DK.....4

Q.13. Taking everything into consideration, would you say that Northern Ireland has on balance benefitted or not from being a member of the European Union?

Benefitted.....53 1
Not benefitted.....2
DK.....3

Q.14. In general, does the European Union conjure up for you a very positive, fairly positive, neutral, fairly negative or very negative image?

Very positive.....	54	1
Fairly positive.....		2
Neutral.....		3
Fairly negative.....		4
Very negative.....		5
DK / no opinion (SPONTANEOUS).....		6

Q.15. Do you think you, yourself, have got more advantages or more disadvantages from Northern Ireland being a member of the European Union? (SHOW CARD 'Q.15' - READ OUT - ONE ANSWER ONLY)

Many more advantages.....	55	1
More advantages.....		2
As many advantages as disadvantages.....		3
More disadvantages.....		4
Many more disadvantages.....		5
DK / no opinion (SPONTANEOUS).....		6

Q.16. For each of the following groups, do you think they have got more advantages or more disadvantages from Northern Ireland being a member of the European Union? (SHOW CARD 'Q.16')

READ OUT	MORE ADVANTAGES	AS MANY ADVANTAGES AS DISADVANTAGES	MORE DISADVANTAGES	DK/ NO OPINION
1. Those whose speak foreign languages	56 1	2	3	4
2. Children	57 1	2	3	4
3. Young people	58 1	2	3	4
4. Middle-aged people	59 1	2	3	4
5. Elderly people	60 1	2	3	4
6. Politicians	61 1	2	3	4
7. All the people from Northern Ireland	62 1	2	3	4
8. The inhabitants of Belfast	63 1	2	3	4
9. The inhabitants of our region	64 1	2	3	4
10. The inhabitants of rural areas	65 1	2	3	4
11. Large businesses	66 1	2	3	4
12. Small and medium sized businesses	67 1	2	3	4
13. Self-employed craftsmen (e.g. painter)	68 1	2	3	4
14. Factory workers	69 1	2	3	4
15. Teachers	70 1	2	3	4
16. Civil servants	71 1	2	3	4
17. Office workers / managers in the private sector	72 1	2	3	4
18. Farmers	73 1	2	3	4
19. Lawyers, doctors, architects, etc.	74 1	2	3	4
20. Other employed / self-employed people	75 1	2	3	4
21. The unemployed	76 1	2	3	4
22. Pensioners	77 1	2	3	4
23. People belonging to a minority group in terms of race, religion or culture	78 1	2	3	4
24. Others (SPONTANEOUS)	79 1	2	3	4
25. Everybody (SPONTANEOUS)	80 1	2	3	4
26. Nobody (SPONTANEOUS)	81 1	2	3	4

Q.17. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in Northern Ireland ?

Q.18 And how about the way democracy works in the European Union ?

READ OUT	VERY SATISFIED	FAIRLY SATISFIED	NOT VERY SATISFIED	NOT AT ALL SATISFIED	DK
Q.17 In Northern Ireland	82 1	2	3	4	5
Q.18 In the European Union	83 1	2	3	4	5

Q.19. When you are looking for information about the European Union, its policies, its institutions, which of the following sources do you use? (SHOW CARD 'Q.19'- READ OUT - SEVERAL ANSWERS POSSIBLE) Which else?

Meetings	84 1,
Discussions with relatives, friends, colleagues	2,
Daily newspapers	3,
Other newspapers, magazines	4,
TV	5,
Radio	6,
The Internet, the World Wide Web	7,
Books, brochures, information leaflets	8,
European information on notice boards in libraries, town halls, stations, post offices	9,
EU-information offices, Euro-info-Centres, Euro-info Points, Euro-libraries, etc.	10,
Specialised national or regional government information offices	11,
Trade Unions or professional associations	12,
Other organisations (e.g. consumer organisations, etc.)	13,
Contact a member of European Parliament or a member of The House of Commons at Westminster	14,
Other (SPONTANEOUS)	15,
Never look for such information/not interested (SPONTANEOUS)	16,
DK.	17,

Q.20. In general, how would you prefer to get information about the European Union ?
(SHOW CARD 'Q.20' - READ OUT - SEVERAL ANSWERS POSSIBLE)

A short leaflet, that just gives an overview.....	101 1,
A more detailed brochure.....	2,
A book giving you a complete description.....	3,
A video tape.....	4,
On the Internet.....	5,
A CD-rom.....	6,
A computer terminal allowing you to consult databases.....	7,
From the television.....	8,
From the radio.....	9,
From daily newspapers.....	10,
From other newspapers, magazines.....	11,
I do not want information about the European Union (SPONTANEOUS) ..	12,
None of these ways (SPONTANEOUS).....	13,
DK.....	14,

- Q.21. In your opinion, what is the current speed of building Europe?
Please look at these figures (SHOW CARD 'Q.21'). No. 1 is standing still, No. 7 is running as fast as possible. Choose the one which best corresponds with your opinion of the current speed of building Europe?.
- Q.22. And which corresponds best to the speed you would like ? (SHOW CARD 'Q.21' AGAIN)

	Q.21 CURRENT SPEED	Q.22 DESIRED SPEED
1 STANDSTILL	115 1	116 1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7 RUNS AS FAST AS POSSIBLE	7	7
DK	8	8

- Q.23 In your opinion, in five years' time, will the European Union play a more important, a less important or the same role in your daily life ?

- Q.24 And, in five years' time, would you like the European Union to play a more important, a less important or the same role in your daily life?

READ OUT	MORE IMPORTANT	LESS IMPORTANT	SAME ROLE	DK
Q.23 Expectation	117 1	2	3	4
Q.24 Would like	118 1	2	3	4

Q.25. Have you ever heard of... ? (SHOW CARD 'Q.25' WITH INSTITUTIONS)

READ OUT	YES	NO	DK
1. The European Parliament	119 1	2	3
2. The European Commission	120 1	2	3
3. The Council of Ministers of the European Union	121 1	2	3
4. The Court of Justice of the European Communities	122 1	2	3
5. The European Ombudsman	123 1	2	3
6. The European Central Bank	124 1	2	3
7. The European Court of Auditors	125 1	2	3
8. The Committee of the Regions of the European Union	126 1	2	3
9. The Social and Economic Committee of the European Union	127 1	2	3

Q.26 And for each of the following European institutions, do you think it plays an important role or not in the life of the European Union ? (SHOW CARD 'Q.25' AGAIN)

READ OUT	IMPORTANT	NOT IMPORTANT	DK
1. The European Parliament	128 1	2	3
2. The European Commission	129 1	2	3
3. The Council of Ministers of the European Union	130 1	2	3
4. The Court of Justice of the European Communities	131 1	2	3
5. The European Ombudsman	132 1	2	3
6. The European Central Bank	133 1	2	3
7. The European Court of Auditors	134 1	2	3
8. The Committee of the Regions of the European Union	135 1	2	3
9. The Social and Economic Committee of the European Union	136 1	2	3

Q.27 And, for each of them, please tell me if you tend to trust it or tend not to trust it? (SHOW CARD 'Q.25' AGAIN)

READ OUT	TEND TO TRUST	TEND NOT TO TRUST	DK
1. The European Parliament	137 1	2	3
2. The European Commission	138 1	2	3
3. The Council of Ministers of the European Union	139 1	2	3
4. The Court of Justice of the European Communities	140 1	2	3
5. The European Ombudsman	141 1	2	3
6. The European Central Bank	142 1	2	3
7. The European Court of Auditors	143 1	2	3
8. The Committee of the Regions of the European Union	144 1	2	3
9. The Social and Economic Committee of the European Union	145 1	2	3

Q.28. In the near future do you see yourself as ... ? (READ OUT - ONE ANSWER ONLY)

From Northern Ireland only..... 146 1
 From Northern Ireland and European 2
 European and from Northern Ireland..... 3
 European only..... 4
 DK..... 5

Q.29. Would you say you are very proud, fairly proud, not very proud, not at all proud to be (NATIONALITY AS SPECIFIED IN QUESTION 1 OF QUESTIONNAIRE)? (ONE ANSWER ONLY)

Very proud..... 147 1
 Fairly proud..... 2
 Not very proud..... 3
 Not at all proud..... 4
 DK..... 5

INTERVIEWER: THERE ARE NO Qs. 30 and 31.

PUNCHER NOTE: THERE ARE NO COLS. 148-149

ASK ALL

Q.32. What is your opinion on each of the following statements ? Please tell me for each proposal, whether you are for it or against it.

READ OUT - ROTATING THE ORDER	FOR	AGAINST	DK
1. There has to be one single currency, the EURO, replacing the Pound Sterling and all other national currencies of the member states of the European Union	150 1	2	3
2. With the single European currency, the EURO, there has to be a European Central Bank which is independent of the member states	151 1	2	3
3. The European Central Bank has to be accountable for its decisions to the European Parliament	152 1	2	3
4. The member states of the European Union should have one common foreign policy towards countries outside the European Union	153 1	2	3
5. The European Union Member States should have a common defence and security policy	154 1	2	3
6. The European Union should be responsible for matters that cannot be effectively handled by national, regional and local governments	155 1	2	3
7. The President of the European Commission and the European Commissioners should have the support of a majority in the European Parliament. Otherwise, they should resign	156 1	2	3
8. Children should be taught at school about the way European Union institutions work	157 1	2	3

Q.33a). For each of the following areas, do you think that decisions should be made by the government, or made jointly within the European Union?

READ OUT - ROTATING THE ORDER ▼	THE GOVERNMENT	THE EUROPEAN UNION	DK
1. Defence	158 1	2	3
2. Protection of the environment	159 1	2	3
3. Currency	160 1	2	3
4. Humanitarian aid	161 1	2	3
5. Health and social welfare	162 1	2	3
6. Basic rules for broadcasting and press	163 1	2	3
7. Fight against poverty/social exclusion	164 1	2	3
8. The fight against unemployment	165 1	2	3
9. Agriculture and Fisheries policy	166 1	2	3
10. Supporting regions which are experiencing economic difficulties	167 1	2	3
11. Education	168 1	2	3
12. Scientific and technological research	169 1	2	3
13. Information about the European Union, its policies and institutions	170 1	2	3
14. Foreign policy towards countries outside the European Union	171 1	2	3
15. Cultural policy	172 1	2	3

Q.33b). And, for each of the following?

READ OUT - ROTATING THE ORDER ▼	THE GOVERNMENT	THE EUROPEAN UNION	DK
1. Immigration policy	173 1	2	3
2. Rules for political asylum	174 1	2	3
3. The fight against organised crime	175 1	2	3
4. Police	176 1	2	3
5. Justice	177 1	2	3
6. Accepting refugees	178 1	2	3
7. Juvenile crime prevention	179 1	2	3
8. Urban crime prevention	180 1	2	3
9. The fight against drugs	181 1	2	3
10. The fight against the trade in, and exploitation of, human beings	182 1	2	3

- Q.34. I am going to read out a list of actions that the European Union could undertake. For each one, please tell me, if in your opinion, it should be a priority, or not?

READ OUT ▼	PRIORITY		NOT A PRIORITY	DK
1. Welcoming new member countries	183	1	2	3
2. Getting closer to European citizens, for example by giving them more information about the European union, its policies and its institutions	184	1	2	3
3. Successfully implementing the single European currency, the Euro	185	1	2	3
4. Fighting poverty and social exclusion	186	1	2	3
5. Protecting the environment	187	1	2	3
6. Protecting consumers and guaranteeing the quality of products	188	1	2	3
7. Fighting unemployment	189	1	2	3
8. Reforming the institutions of the European Union and the way they work	190	1	2	3
9. Fighting organised crime and drug trafficking	191	1	2	3
10. Asserting the political and diplomatic importance of the European Union around the world	192	1	2	3
11. Maintaining peace and security in Europe	193	1	2	3
12. Guaranteeing the rights of the individual and respect for the principles of democracy in Europe	194	1	2	3

- Q.35. How well informed do you feel about the single European currency, that is the EURO ? Do you feel you are ...? (READ OUT)

Very well informed.....	195	1
Well informed.....		2
Not very well informed.....		3
Not at all informed.....		4
DK.....		5

Q.36. Have you received any information about the single European currency, the EURO?
(IF YES) Where from ? (SHOW CARD 'Q.36' - READ OUT - SEVERAL ANSWERS POSSIBLE)

No, I have not received any information..... 196 1,
A bank, building society, insurance company, etc..... 2,
A shop, supermarket, etc..... 3,
A school, university, other place of training/education..... 4,
The workplace..... 5,
A trade union, professional organisation, etc..... 6,
A consumer association..... 7,
The government..... 8,
Regional government..... 9,
Local government, town or county hall/offices..... 10,
The radio..... 11,
Television..... 12,
Newspapers, magazines..... 13,
Family and friends..... 14,
A letter or information left in my letter box..... 15,
The Internet, Teletext, Ceefax, etc..... 16,
Other (SPONTANEOUS)..... 17,
DK..... 18,

Q.37 For each of the following countries, would you be in favour of or against it becoming part of the European Union?

READ OUT - ROTATE	IN FAVOUR	AGAINST	DK
1. Czech Republic	214 1	2	3
2. Slovakia	215 1	2	3
3. Poland	216 1	2	3
4. Hungary	217 1	2	3
5. Romania	218 1	2	3
6. Slovenia	219 1	2	3
7. Estonia	220 1	2	3
8. Latvia	221 1	2	3
9. Lithuania	222 1	2	3
10. Bulgaria	223 1	2	3
11. Cyprus	224 1	2	3
12. Malta	225 1	2	3
13. Switzerland	226 1	2	3
14. Norway	227 1	2	3
15. Turkey	228 1	2	3

- Q.38. For each of the following criteria, please tell me if it seems important to you, or not in deciding whether a particular country should join the European Union, or not ?

READ OUT	IMPORTANT	NOT IMPORTANT	DK
1. The country has to respect human rights and the principles of democracy	229 1	2	3
2. Its level of economic development should be close to that of other member states	230 1	2	3
3. It has to accept whatever has already been decided and put in place throughout the process of building Europe	231 1	2	3
4. Its joining should not be costly for existing member countries	232 1	2	3
5. It has to be prepared to put the interest of the European Union above its own	233 1	2	3
6. It has to fight organised crime and drug trafficking	234 1	2	3
7. It has to protect the environment	235 1	2	3
8. It has to be able to pay its share of the European Union budget	236 1	2	3

Now let's talk about another topic: the European Parliament

- Q.39. Have you recently seen or heard, in the papers, on the radio or on TV, anything about the European Parliament, that is the parliamentary assembly of the European Union ?

Yes..... 237 1
 No..... 2
 DK..... 3

- Q.40. How important a role would you say the European Parliament plays IN THE LIFE OF THE EUROPEAN UNION nowadays ... ? (READ OUT)

Very important..... 238 1
 Important..... 2
 Not very important..... 3
 Not at all important..... 4
 DK..... 5

- Q.41. Would you personally like the European Parliament to play a more important or a less important role than it does now ?

More important..... 239 1
 Less important..... 2
 About the same (SPONTANEOUS)..... 3
 DK..... 4

- Q.42. As a European citizen, do you think that the European Parliament protects your interests ... **(READ OUT)** ?
- | | | |
|-------------------|-----|---|
| Very well..... | 240 | 1 |
| Fairly well..... | | 2 |
| Fairly badly..... | | 3 |
| Very badly..... | | 4 |
| DK..... | | 5 |
- Q.43. Here is a list. Can you tell me which policy area, or areas, the European Parliament should pay particular attention to in order to defend your interests? You can choose a maximum of three. **(SHOW CARD 'Q.43' - READ OUT - MAXIMUM THREE ANSWERS)**
- | | | |
|--|-----|-----|
| Foreign policy and security..... | 241 | 1, |
| Protection of the environment and of the consumer..... | | 2, |
| Currency..... | | 3, |
| Economic policy..... | | 4, |
| Employment..... | | 5, |
| Co-operation with developing countries, the Third World..... | | 6, |
| Fight against cancer and AIDS..... | | 7, |
| Education and cultural policy..... | | 8, |
| Scientific and technological research..... | | 9, |
| Fight against drug trafficking and organised crime..... | | 10, |
| Social policy..... | | 11, |
| Immigration policy..... | | 12, |
| Human rights throughout the world..... | | 13, |
| DK..... | | 14, |
- Q.44. Do you think that the European Union should or should not have a constitution, that is a core document which brings together the various current Treaties ?
- | | | |
|-----------------|-----|---|
| Should..... | 255 | 1 |
| Should not..... | | 2 |
| DK..... | | 3 |
- Q.45. After the planned enlargement of the European Union, the number of member states will increase from 15 to more than 25. In your opinion, should European Unions decisions then be made...? **(SHOW CARD 'Q.45' - READ OUT - ONE ANSWER ONLY)**
- | | | |
|---|-----|---|
| Unanimously by all member states..... | 256 | 1 |
| By a majority of the member states..... | | 2 |
| DK..... | | 3 |

Let's talk about another topic: the people who live in Northern Ireland come from different races, religions or cultures. They form different groups of varying sizes which are more or less homogeneous.

Some people are disturbed by the opinions, customs and way of life of people different from themselves.

Q.46. Do you personally find the presence of people of another nationality, disturbing in your daily life ?

Q.47 And do you find the presence of people of another race disturbing ?

Q.48 And do you find the presence of people of another religion disturbing ?

READ OUT	DISTURBING	NOT DISTURBING	DK
Q.46 People of another nationality	257 1	2	3
Q.47 People of another race	258 1	2	3
Q.48 People of another religion	259 1	2	3

Q.49. Do you personally have the feeling that you belong in Northern Ireland to one of the majority groups or one of the minority groups in terms of race, religion or culture?

Majority groups..... 260 1

Minority groups..... 2

I don't feel I belong to any group (SPONTANEOUS)..... 3

DK..... 4

Q.50. a) Have you, or have you had, a parent or grandparent of a different nationality from your own, or not ?
 b) And of a different race ?
 c) And of a different religion ?
 d) And of a different culture ?

READ OUT	YES	NO	DK
a) Nationality	261 1	2	3
b) Race	262 1	2	3
c) Religion	263 1	2	3
d) Culture	264 1	2	3

Q.51. For each of the following opinions, please tell me whether you tend to agree or tend to disagree ? (SHOW CARD 'Q.51')

READ OUT FROM TOP TO BOTTOM AND BOTTOM TO TOP		TEND TO AGREE		TEND TO DISAGREE	DK
1.	In schools where there are too many children from these minority groups, the quality of education suffers	265	1	2	3
2.	People from these minority groups get poorer housing, largely because of discrimination	266	1	2	3
3.	People from these minority groups abuse the system of social benefits	267	1	2	3
4.	Without people from these minority groups, Northern Ireland would do less well in international sport	268	1	2	3
5.	The authorities should make efforts to improve the situation of people from these minority groups	269	1	2	3
6.	People from these minority groups are enriching the cultural life of Northern Ireland	270	1	2	3
7.	The religious practices of people from these minority groups threaten our way of life	271	1	2	3
8.	People from these minority groups pay more into our social security system than they claim	272	1	2	3
9.	Where schools make the necessary efforts, the education of all children can be enriched by the presence of children from minority groups	273	1	2	3
10.	The presence of people from these minority groups is a cause of insecurity	274	1	2	3
11.	People from these minority groups are given preferential treatment by the authorities	275	1	2	3
12.	People from these minority groups do the jobs which others do not want to do	276	1	2	3
13.	When hiring personnel, employers should only take account of qualifications, regardless of the person's race, religion or culture	277	1	2	3
14.	People from these minority groups keep entire sections of Northern Ireland's economy going	278	1	2	3
15.	The presence of people from these minority groups increases unemployment in Northern Ireland	279	1	2	3
16.	People from these minority groups are being discriminated against in the job market	280	1	2	3
17.	Discrimination in the job market on grounds of a person's race, religion or culture should be outlawed	281	1	2	3

Q.52. Again, speaking generally about people from minority groups in terms of race, religion or culture, do you think there are not many, a lot but not too many, or too many of them living in Northern Ireland? **(ONE ANSWER ONLY)**

Not many.....	282	1
A lot, but not too many.....		2
Too many.....		3
DK.....		4

Q.53. What do you think ought to be done to improve the relationship between people of different races, religions or cultures in Northern Ireland? **(SHOW CARD 'Q.53' - READ OUT - SEVERAL ANSWERS POSSIBLE)**

Take to court people who incite racism.....	283	1,
Promote the teaching of mutual acceptance and respect in schools.....		2,
Outlaw discrimination against minority groups.....		3,
Promote fair reporting in the press, radio and TV.....		4,
Encourage the creation of organisations that bring people from different races, religions or cultures together.....		5,
Promote equality of opportunity in all areas of social life.....		6,
Promote understanding of different cultures and lifestyles in Northern Ireland.....		7,
Give a greater role to organisations which have already gained experience in the fight against racism.....		8,
Encourage the participation of people from these minority groups in the political life of Northern Ireland.....		9,
Encourage trade unions and churches to do more against racism.....		10
Nothing.....		11
DK.....		12

- Q.54. If people from Muslim countries wish to work here in the European Union, do you think that they should... (SHOW CARD Q.54)?
- Q.55. And what about people coming from Eastern Europe who wish to work in the West?
- Q.56. And what about people fleeing from countries where there is serious internal conflict?
- Q.57. And what about people suffering from human rights violations in their country, who are seeking political asylum?
- Q.58. And what about citizens of other countries of the European Union, who wish to settle in Northern Ireland?

READ OUT		BE ACCEPTED, WITHOUT RESTRICTIONS		BE ACCEPTED, BUT WITH RESTRICTIONS	NOT BE ACCEPTED	DK
Q.54	People from Muslim countries	295	1	2	3	4
Q.55	People from Eastern Europe	296	1	2	3	4
Q.56	People fleeing from countries with serious internal conflict	297	1	2	3	4
Q.57	People seeking political asylum	298	1	2	3	4
Q.58	Citizens of other countries of the European Union	299	1	2	3	4

Now can we talk about the place of people belonging to minority groups in terms of race, religion or culture within society in Northern Ireland.

Q.59. For each of the following opinions, could you please tell me whether you tend to agree or tend to disagree ? (SHOW CARD 'Q.59')

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. It is a good thing for any society to be made up of people from different races, religions or cultures	300 1	2	3
2. Northern Ireland has always consisted of various cultural or religious groups	301 1	2	3
3. Northern Ireland's diversity in terms of race, religion or culture adds to its strengths	302 1	2	3
4. In order to be fully accepted members of society in Northern Ireland, people belonging to these minority groups must give up their own culture	303 1	2	3
5. In order to be fully accepted members of society in Northern Ireland, people belonging to these minority groups must give up such parts of their religion or culture which may be in conflict with law in Northern Ireland	304 1	2	3
6. In two or three generations' time, people belonging to these minority groups will be like all other members of society	305 1	2	3
7. There is a limit to how many people of other races, religions or cultures a society can accept	306 1	2	3
8. Northern Ireland has reached its limits; if there were to be more people belonging to these minority groups we would have problems	307 1	2	3
9. Not everybody belonging to these minority groups wants to be a full member of society in Northern Ireland	308 1	2	3
10. Whether people belonging to these minority groups can be fully accepted members of society in Northern Ireland depends on which group they belong to	309 1	2	3
11. People belonging to these minority groups are so different, they can never be fully accepted members of society in Northern Ireland	310 1	2	3

Now we are going to talk about people who have come to live in Northern Ireland and who are not citizens of a Member State of the European Union, who from now on we will call 'immigrants'.

Q.60. I am going to read out some statements about people from this group.
For each of them, could you please tell me whether you tend to agree or tend to disagree ?

READ OUT	TEND TO AGREE		TEND TO DISAGREE	DK
1. Their religious practices threaten our way of life	311	1	2	3
2. They are more often involved in criminality than the average	312	1	2	3
3. They enrich the cultural life of Northern Ireland	313	1	2	3
4. They are so different, they can never be fully accepted members of society in Northern Ireland	314	1	2	3
5. Without them, Northern Ireland would do less well in international sport	315	1	2	3
6. In order to become fully accepted members of society in Northern Ireland, they must give up their own culture	316	1	2	3

Q.61. For each of the following statements, please tell me whether you tend to agree or tend to disagree ? (SHOW CARD 'Q.61')

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. Legally established immigrants from outside the European Union should have the same social rights as the citizens of Northern Ireland	317 1	2	3
2. Legally established immigrants from outside the European Union should have the right to bring members of their immediate family to Northern Ireland	318 1	2	3
3. Legally established immigrants from outside the European Union should be sent back to their country of origin if they have been convicted of serious offences	319 1	2	3
4. Legally established immigrants from outside the European Union should be sent back to their country of origin if they are unemployed	320 1	2	3
5. Legally established immigrants from outside the European Union should all be sent back to their country of origin	321 1	2	3
6. Legally established immigrants from outside the European Union should be able to become naturalised easily	322 1	2	3
7. All illegal immigrants should be sent back to their country of origin without exception	323 1	2	3
8. Employers who hire illegal workers should be punished more severely	324 1	2	3
9. As regards illegal immigrants, whether they are allowed to stay in Northern Ireland should always depend on their personal circumstances	325 1	2	3
10. All immigrants, whether legal or illegal, from outside the EU and their children, even those who were born in Northern Ireland, should be sent back to their country of origin	326 1	2	3
11. The right to asylum in Northern Ireland should be easier to obtain	327 1	2	3

Let's turn to services of general interest.

Q.62.1) In general, would you say that access to mobile telephone services is easy or difficult for you? (SHOW CARD 'Q.62' WITH SCALE)

- 2) And to fixed telephone services? (SHOW CARD 'Q.62' AGAIN)
- 3) And to electricity supply services? (SHOW CARD 'Q.62' AGAIN)
- 4) And to gas supply services? (SHOW CARD 'Q.62' AGAIN)
- 5) And to water supply services? (SHOW CARD 'Q.62' AGAIN)
- 6) And to postal services? (SHOW CARD 'Q.62' AGAIN)
- 7) And to transport services within towns/cities (bus, etc.)? (SHOW CARD 'Q.62' AGAIN)
- 8) And to rail services between towns/cities? (SHOW CARD 'Q.62' AGAIN)

	EASY ACCESS	DIFFICULT ACCESS	NO ACCESS (SPONTANEOUS)	DK
1. Mobile telephone services	328 1	2	3	4
2. Fixed telephone services	329 1	2	3	4
3. Electricity supply services	330 1	2	3	4
4. Gas supply services	331 1	2	3	4
5. Water supply services	332 1	2	3	4
6. Postal services	333 1	2	3	4
7. Transport services within towns/cities	334 1	2	3	4
8. Rail services between towns/cities	335 1	2	3	4

Q.63.1) In general, would you say that the price you pay for the mobile telephone services you use is fair, or unfair? (SHOW CARD 'Q.63' WITH SCALE)

- 2) And for fixed telephone services? (SHOW CARD 'Q.63' AGAIN)
- 3) And for electricity supply services? (SHOW CARD 'Q.63' AGAIN)
- 4) And for gas supply services? (SHOW CARD 'Q.63' AGAIN)
- 5) And for water supply services? (SHOW CARD 'Q.63' AGAIN)
- 6) And for postal services? (SHOW CARD 'Q.63' AGAIN)
- 7) And for transport services within towns/cities (bus, etc.)? (SHOW CARD 'Q.63' AGAIN)
- 8) And for rail services between towns/cities? (SHOW CARD 'Q.63' AGAIN)

	FAIR	UNFAIR	EXCESSIVE (SPONTANEOUS)	DK	Not APPLICABLE
1. Mobile telephone services	336 1	2	3	4	5
2. Fixed telephone services	337 1	2	3	4	5
3. Electricity supply services	338 1	2	3	4	5
4. Gas supply services	339 1	2	3	4	5
5. Water supply services	340 1	2	3	4	5
6. Postal services	341 1	2	3	4	5
7. Transport services within towns/cities	342 1	2	3	4	5
8. Rail services between towns/cities	343 1	2	3	4	5

- Q.64.1) Overall, what do you think of the quality of mobile telephone services that you use? Would you say it is very good, fairly good, fairly bad, or very bad?
(SHOW CARD 'Q.64' WITH SCALE)
- 2) And of the quality of fixed telephone services? (SHOW CARD 'Q.64' AGAIN)
- 3) And of the quality of electricity supply services? (SHOW CARD 'Q.64' AGAIN)
- 4) And of the quality of gas supply services? (SHOW CARD 'Q.64' AGAIN)
- 5) And of the quality of water supply services? (SHOW CARD 'Q.64' AGAIN)
- 6) And of the quality of postal services? (SHOW CARD 'Q.64' AGAIN)
- 7) And of the quality of transport services within towns/cities (bus, etc.)? (SHOW CARD 'Q.64' AGAIN)
- 8) And of the quality of rail services between towns/cities? (SHOW CARD 'Q.64' AGAIN)

	VERY GOOD	FAIRLY GOOD	FAIRLY BAD	VERY BAD	DK	NOT APPLIC- ABLE
1. Mobile telephone services	344 1	2	3	4	5	6
2. Fixed telephone services	345 1	2	3	4	5	6
3. Electricity supply services	346 1	2	3	4	5	6
4. Gas supply services	347 1	2	3	4	5	6
5. Water supply services	348 1	2	3	4	5	6
6. Postal services	349 1	2	3	4	5	6
7. Transport services within towns/cities	350 1	2	3	4	5	6
8. Rail services between towns/cities	351 1	2	3	4	5	6

- Q.65.1) In general, would you say the information (e.g. bills, contracts, advertising, tickets, leaflets) you receive from your mobile telephone service provider is clear, or unclear? (SHOW CARD 'Q.65' WITH SCALE)
- 2) And from your fixed telephone service provider? (SHOW CARD 'Q.65' AGAIN)
 - 3) And from your electricity supply service provider? (SHOW CARD 'Q.65' AGAIN)
 - 4) And from your gas supply service provider? (SHOW CARD 'Q.65' AGAIN)
 - 5) And from your water supply service provider? (SHOW CARD 'Q.65' AGAIN)
 - 6) And from your postal service provider(s)? (SHOW CARD 'Q.65' AGAIN)
 - 7) And from the providers of transport services within towns/cities? (SHOW CARD 'Q.65' AGAIN)
 - 8) And from the providers of rail services between towns/cities? (SHOW CARD 'Q.65' AGAIN)

	CLEAR		UNCLEAR	DK	NOT APPLICABLE
1. From your mobile telephone service provider	352	1	2	3	4
2. From your fixed telephone service provider	353	1	2	3	4
3. From your electricity supply service provider	354	1	2	3	4
4. From your gas supply service provider	355	1	2	3	4
5. From your water supply service provider	356	1	2	3	4
6. From your postal service provider(s)	357	1	2	3	4
7. From providers of transport services within towns/cities	358	1	2	3	4
8. From providers of rail services between towns/cities	359	1	2	3	4

- Q.66.1) In general, would you say that the terms and conditions of your contract with your mobile telephone service provider are fair, or unfair? (SHOW CARD 'Q.66' WITH SCALE)
- 2) And with your fixed telephone service provider? (SHOW CARD 'Q.66' AGAIN)
- 3) And with your electricity supply service provider? (SHOW CARD 'Q.66' AGAIN)
- 4) And with your gas supply service provider? (SHOW CARD 'Q.66' AGAIN)
- 5) And with your water supply service provider? (SHOW CARD 'Q.66' AGAIN)
- 6) Would you say the general terms and conditions applicable to postal services, which are available from post offices, are fair, or unfair? (SHOW CARD 'Q.66' AGAIN)
- 7) Would you say the terms and conditions of carriage from providers of transport services within towns/cities, sometimes printed on the reverse of the tickets, are fair, or unfair? (SHOW CARD 'Q.66' AGAIN)
- 8) And the terms and conditions from providers of rail services between towns/cities? (SHOW CARD 'Q.66' AGAIN)

		FAIR	UNFAIR	DK	NOT APPLICABLE
1. Mobile telephone service provider	360	1	2	3	4
2. Fixed telephone service provider	361	1	2	3	4
3. Electricity supply service provider	362	1	2	3	4
4. Gas supply service provider	363	1	2	3	4
5. Water supply service provider	364	1	2	3	4
6. The postal service	365	1	2	3	4
7. Transport services within towns/cities	366	1	2	3	4
8. Rail services between towns/cities	367	1	2	3	4

Q.67.a) In the last twelve months, have you personally made a complaint, either to any complaint-handling body (ombudsman, regulator, consumer association, industry body, etc...) or the service provider about any aspect of...? (SHOW CARD 'Q.67a')

(INT. FOR EACH SERVICE CODED 1* ('YES') IN Q.67a, ASK)

Q.67.b) Would you say your complaint was dealt with very well, fairly well, fairly badly or very badly? (SHOW CARD 'Q.67b')

READ OUT	Q.67a			Q.67b				
	YES	NO	DK	VERY WELL	FAIRLY WELL	FAIRLY BADLY	VERY BADLY	DK
1. Mobile telephone services	368 1*	2	3	369 1	2	3	4	5
2. Fixed telephone services	370 1*	2	3	371 1	2	3	4	5
3. Electricity supply services	372 1*	2	3	373 1	2	3	4	5
4. Gas supply services	374 1*	2	3	375 1	2	3	4	5
5. Water supply services	376 1*	2	3	377 1	2	3	4	5
6. Postal services	378 1*	2	3	379 1	2	3	4	5
7. Transport services within towns/cities	380 1*	2	3	381 1	2	3	4	5
8. Rail services between towns/cities	382 1*	2	3	383 1	2	3	4	5

Let us now move on to another topic - labels on food products.

Q.68. Do you read the labels on food products...? (SHOW CARD 'Q.68' - READ OUT - ONE ANSWER ONLY)

Always.....	384	1
Sometimes.....		2
Rarely.....		3
Never.....		4
DK.....		5

Q.69. In general, do you think that labels on food products give too much information, the right amount of information or too little information?

Too much information.....	385	1
The right amount of information.....		2
Too little information.....		3
It depends on the product (SPONTANEOUS).....		4
DK.....		5

Q.70. What is your opinion about each of the following statements about the information shown on labels on food products? Please tell me for each one whether you tend to agree or tend to disagree? (SHOW CARD 'Q.70')

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. I trust the information shown on food product labels	386 1	2	3
2. Information shown on food product labels is difficult to understand	387 1	2	3
3. There is the same amount of information for packaged and non-packaged food products	388 1	2	3
4. It is just as important to have information about non-packaged products as it is to have information about packaged products	389 1	2	3
5. Health-related information is difficult to understand	390 1	2	3
6. Information about the possible harmful effects from a food product on health has to appear on the label	391 1	2	3
7. Information about the possible benefits from a food product on health ...is mainly a sales tactic from the producer or retailer	392 1	2	3
8. ...has to be scientifically proven	393 1	2	3
9. ...has to be regulated by law	394 1	2	3
10. ...has to be left to the producer's or retailer's initiative	395 1	2	3
11. ...has to appear on the label	396 1	2	3
12. ...is important for the consumer	397 1	2	3

Q.71. If a food product has a label which shows its possible benefits for your health, would you be much more inclined, slightly more inclined or not more inclined to buy it?

Much more inclined.....	398	1
Slightly more inclined.....		2
Not more inclined.....		3
DK.....		4

Q.72. And if, on the other hand, a food product has a label which shows its possible harmful effects on your health, would you be much less inclined, slightly less inclined or not less inclined to buy it?

Much less inclined.....	399	1
Slightly less inclined.....		2
Not less inclined.....		3
DK.....		4

You get genetically modified organisms (also called GMOs) by taking genes from one species to modify them or transfer to another animal or vegetable species.

Q.73. To what extent would you say you are informed about genetically modified organisms and their possible effects? (SHOW CARD 'Q.73' - READ OUT - ONE ANSWER ONLY)

I feel informed about it including some of the possible effects....	400	1
I have heard about it, but I do not know about the possible effects.....		2
I have never heard of it.....		3
DK.....		4

Q.74. For each of the following statements, please tell me whether you tend to agree or tend to disagree? (SHOW CARD 'Q.74') INFORMATION ABOUT THE USE OF GENETICALLY MODIFIED ORGANISMS IN THE PRODUCTION OF FOOD PRODUCTS...

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. ...has to be shown on the label even if those genetically modified organisms are present in some of the ingredients	401 1	2	3
2. ...has to be shown on the label only if those genetically modified organisms are present in the end-product	402 1	2	3
3. ...has to be clear	403 1	2	3
4. ...is currently clear	404 1	2	3
5. ...has to be comprehensive	405 1	2	3
6. ...is currently comprehensive	406 1	2	3
7. ...has to be reliable, that is based on checks	407 1	2	3
8. ...is currently reliable	408 1	2	3

- Q.75. If a food product is completely free from genetically modified organisms, would you like to be informed about it, or not?
- | | | |
|----------|-----|---|
| Yes..... | 409 | 1 |
| No..... | | 2 |
| DK..... | | 3 |
- Q.76.a) If a food product has a label showing that it contains no genetically modified organisms, would you be much more inclined, slightly more inclined or not more inclined to buy it?
- | | | |
|-----------------------------|-----|---|
| Much more inclined..... | 410 | 1 |
| Slightly more inclined..... | | 2 |
| Not more inclined..... | | 3 |
| DK..... | | 4 |
- Q.76.b) If, on the other hand, a food product has a label showing that it contains genetically modified organisms, would you be much less inclined, slightly less inclined or not less inclined to buy it?
- | | | |
|-----------------------------|-----|---|
| Much less inclined..... | 411 | 1 |
| Slightly less inclined..... | | 2 |
| Not less inclined..... | | 3 |
| DK..... | | 4 |
- Q.77. In your opinion, where should information on genetically modified organisms be found? (SHOW CARD 'Q.77' - READ OUT - SEVERAL ANSWERS POSSIBLE)
- | | | |
|---|-----|----|
| On food product labels..... | 412 | 1, |
| On posters, in the shops..... | | 2, |
| In leaflets distributed by the producer or retailer..... | | 3, |
| From a specific telephone number/a consumer helpline..... | | 4, |
| On multimedia information points in the shop..... | | 5, |
| From the Internet site of the producer or retailer..... | | 6, |
| From the Internet site of public authorities..... | | 7, |
| By teletext..... | | 8, |
| Elsewhere (SPONTANEOUS)..... | | 9, |
| Nowhere (SPONTANEOUS)..... | | 10 |
| DK..... | | 11 |

Now, one question about emergency numbers.

- Q.78. Imagine you are on a trip to another country in the European Union and you have an emergency (an accident, you are attacked, a fire). Which telephone number would you call for help? (INTERVIEWER: DO NOT READ OUT)
- | | | |
|-------------|-----|---|
| 112..... | 423 | 1 |
| 999..... | | 2 |
| Others..... | | 5 |
| DK..... | | 6 |

PUNCHER NOTE: THERE ARE NO CODES 3 OR 4

Information and communication technologies are taking an increasingly prominent place in our private and working lives. It is now possible to link up computers, telephones, televisions, video recorders and communication satellites. For example, from your computer, your television, your mobile phone, you can get in contact with different people, different service suppliers, etc. all over the world.

Q.79a) Which of the following do you have at home? (SHOW CARD 'Q.79' - READ OUT - SEVERAL ANSWERS POSSIBLE)

(INT. ASK QUESTION ONLY FOR THOSE ITEMS THE RESPONDENT HAS AT HOME)

Q.79b) And do you yourself use at home,... or not? SEVERAL ANSWERS POSSIBLE.

(IF NOT USING ITEM)

Q.79c) Are you interested in this, or not?

READ OUT	a) Have at Home		b) Personal Use		c) Interested				
					Does not use, interested		Does not use, not interested		DK
1. Satellite dish	424	1,	635	1,	440	1	2	3	
2. Cable Television		2,		2,	441	1	2	3	
3. Subscription to a digital TV service, such as Sky Digital, ON Digital		3,		3,	442	1	2	3	
4. A DVD player connected to your television		4,		4,	443	1	2	3	
5. Game Console (e.g. Playstation)		5,		5,	444	1	2	3	
6. Desktop Computer or PC		6,		6,	445	1	2	3	
7. Laptop computer		7,		7,	446	1	2	3	
8. Palm computer/Personal organiser (such as PSION, Palm Pilot, etc.)		8,		8,	447	1	2	3	
9. CD-ROM driver built in or connected to your PC		9,		9,	448	1	2	3	
10. Internet / World Wide Web connection		10,		10,	449	1	2	3	
11. Fax working without a computer		11,		11,	450	1	2	3	
12. Mobile phone		12,		12,	451	1	2	3	
13. An ISDN Line (as opposed to standard telephone line)		13,		13,	452	1	2	3	
14. DK		14,							

PUNCHER NOTE:
NO COLS. 438-439

PUNCHER: PLEASE
NOTE ORDER OF COL.
NUMBERS 635-647

(IF "DOES NOT HAVE AN ISDN LINE", CODE 13 IN Q.79a)

Q.80.	What, if any, are the reasons why you do not have an ISDN line? (SHOW CARD 'Q.80' - READ OUT - SEVERAL ANSWERS POSSIBLE)		
	I have never heard of it.....	453	1,
	I do not know enough about it.....		2,
	I only use it in my workplace / in my university / at school.....		3,
	I do not need it at home.....		4,
	I do not know yet which system or commercial package really suits my needs.....		5,
	It is too expensive.....		6,
	It is too complicated.....		7,
	I do not have the necessary equipment (computer, access to the Internet, etc.).....		8,
	I do not have the time to use it.....		9,
	I do not have the time to learn how to use it.....		10
	I do not know, it's not me who decides about these things in my family.....		11
	I would like to buy it but my partner is not yet convinced.....		12
	I am not interested in new technologies in general.....		13
	Other reasons (SPONTANEOUS).....		14
	DK.....		15

ASK ALL

Q.81.	Which, if any, of these are you planning to buy in the next six months? (SHOW CARD 'Q.81' - READ OUT - SEVERAL ANSWERS POSSIBLE)		
	1. Satellite dish.....	468	1,
	2. Cable Television.....		2,
	3. Subscription to a digital TV service, such as Sky Digital, ON Digital.....		3,
	4. A DVD player connected to your television.....		4,
	5. Game Console (e.g. Playstation).....		5,
	6. Desktop Computer or PC.....		6,
	7. Laptop computer.....		7,
	8. Palm computer/Personal organiser (such as PSION, Palm Pilot, etc.)...		8,
	9. CD-ROM driver built in or connected to your PC.....		9,
	10. Internet / World Wide Web connection.....		10
	11. Fax working without a computer.....		11
	12. Mobile phone.....		12
	13. An ISDN Line (as opposed to standard telephone line).....		13
	14. DK.....		14

(INT. : Qs.82 TO Q.87 ARE ASKED ONLY IF RESPONDENT PERSONALLY USES THE INTERNET, CODE 10 IN Q.79b)

Q.82.	Which of the following, if any, have you done on-line in the last three months? (SHOW CARD 'Q.82' - READ OUT - SEVERAL ANSWERS POSSIBLE)	
	Visited the web site of a museum.....	482 1,
	Visited the web site of a political party.....	2,
	Visited the web site of your local authority.....	3,
	Visited a web site of the government.....	4,
	Downloaded free software.....	5,
	Searched for educational material and documents.....	6,
	Searched for information which concerns your health.....	7,
	Searched for information on sport or leisure activities.....	8,
	Searched for job opportunities.....	9,
	Searched for information about a specific product.....	10
	Prepared or considered a holiday by searching for places to visit, accommodation, etc... ..	11
	Bought a CD.....	12
	Bought a book.....	13
	Bought software.....	14
	Carried out operations on your bank account.....	15
	Bought stocks or shares.....	16
	Read articles on the web sites of national newspapers.....	17
	Built your own web site.....	18
	Listened to radio or music on the Internet using Realaudio Player, WindowsMedia Player or Quicktime.....	19
	Watched TV channels on the Internet using Realaudio Player, WindowsMedia Player or Quicktime.....	20
	Played computer games.....	21
	Made a telephone call using the Internet.....	22
	Made a bid in on-line auctions.....	23
	Held Video-Conferencing over the Internet using a web cam.....	24
	E-mailed family, friends or colleagues.....	25
	Answered a public opinion survey / market research on the Internet.....	26
	Something else (SPONTANEOUS).....	27
	DK.....	28

Q.83. Has the fact that you use the Internet reduced the time you would otherwise spend..., or not? **SHOWCARD 'Q.83'**

READ OUT		YES	NO	DK
1. Watching TV	510	1	2	3
2. Reading books	511	1	2	3
3. Reading newspapers	512	1	2	3
4. Listening to the radio	513	1	2	3
5. With friends	514	1	2	3
6. With your family	515	1	2	3
7. Doing sport / physical activity	516	1	2	3

Q.84. Apart from your home, where else do you have access to the Internet? (**SHOW CARD 'Q.84' - READ OUT - SEVERAL ANSWERS POSSIBLE**)

In my office..... 517 1,
 In my university..... 2,
 At school..... 3,
 In a cyber café..... 4,
 In a friend's house..... 5,
 Elsewhere (**SPONTANEOUS**)..... 6,
 Nowhere (**SPONTANEOUS**)..... 7,
 DK..... 8,

Q.85. Are you satisfied or not with the speed of connection to the Internet?

Satisfied..... 525 1
 Not satisfied..... 2
 It depends (**SPONTANEOUS**)..... 3
 DK..... 4

Q.86. Which of the following have you considered in order to speed up your connection? (**SHOW CARD 'Q.86' - READ OUT - SEVERAL ANSWERS POSSIBLE**)

A faster modem..... 526 1,
 An ISDN line / modem..... 2,
 An ADSL connection..... 3,
 A connection through a cable tv network..... 4,
 None of these, I am happy with my speed of connection
 (**SPONTANEOUS**) 5,
 DK..... 6,

Q.87. Do you think the price of high speed Internet connections such as those you can get through ISDN, cable or ADSL is affordable, or not?

Affordable..... 532 1
 Not..... 2
 DK..... 3

ASK ALL

Q.88 I am going to name several examples of services you could have access to by using the Internet.

Q.88a) Which of these services, if any, are you interested in? (SHOW CARD 'Q.88')

Q.88b) And could you please indicate for which of these you would be ready to pay a monthly subscription/access right of £6stg, in addition to communication costs ? (SHOW CARD 'Q.88' AGAIN)

READ OUT		a) Interested	b) Ready to Pay
1.	Browsing cultural and artistic web sites such as the web sites of Museums	533 1,	545 1,
2.	Getting in contact, by e-mail, with a politician or taking part in political debates online	2,	2,
3.	Learning and developing new skills or simply taking a qualification or a diploma by following a training programme from home, as if you attended the course in person	3,	3,
4.	Getting a doctor's advice online on a health problem, for example receiving explanations about an X-ray, or blood test	4,	4,
5.	Consulting from home, local town or council web sites, in order to get information, advice and documents you need	5,	5,
6.	Completely organising a trip from home, by getting information on places, fares, bookings, etc., from web sites	6,	6,
7.	Reading on a computer screen daily newspapers, or magazines	7,	7,
8.	Buying online products such as videos, CDs, books, computer software or hardware	8,	8,
9.	Looking for a job by consulting web sites which advertise job opportunities from private companies	9,	9,
10.	Managing your personal bank account from home on your computer	10,	10,
11.	Buying or selling shares on the Stock Exchange	11,	11,
12.	Playing computer games online with people living far away from your home	12,	12,

DEMOGRAPHICS

- D.1. In political matters people talk of "the left" and "the right".
How would you place your views on this scale ?
(SHOW CARD 'D1'- DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

	Left									Right
557-558	1	2	3	4	5	6	7	8	9	10

Refusal..... 559 1
DK..... 2

NO QUESTIONS D2 AND D3

ASK ALL

- D.4. If there were a "General Election" tomorrow (SAY IF CONTACT UNDER 18 YEARS : and you had a vote), which party WOULD YOU VOTE for ?

560-561

Alliance.....	01
Ulster Unionist Party.....	02
Democratic Unionist Party.....	03
Progressive Unionist Party (PUP).....	04
UK Unionist Party (UKUP).....	05
Ulster Democratic Party (UDP).....	06
Conservative.....	07
Labour Party.....	08
Women's Coalition.....	09
Sinn Fein.....	10
SDLP.....	11
The Worker's Party.....	12
Democratic Left.....	13
The Green Party.....	14
Other Party.....	15
Would vote blank/would spoil your vote.....	16
Would not vote.....	17
DK.....	18
No answer.....	19

NO QUESTIONS D5 AND D6

- D.7. Could you give me the letter which corresponds best to your own current situation? (SHOW CARD 'D.7 - READ OUT - ONE ANSWER ONLY)

562-563

Married.....	01
Remarried.....	02
Unmarried. Currently living with partner.....	03
Unmarried. Having never lived with a partner.....	04
Unmarried. Having previously lived with a partner, but now on my own..	05
Divorced.....	06
Separated.....	07
Widowed.....	08
Other (SPONTANEOUS).....	09
Refusal (SPONTANEOUS).....	10

D.8. How old were you when you stopped full-time education ?
 (IF STILL STUDYING : CODE 00 - GO TO D.10)

		564-565
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NO QUESTION D.9

D.10. **SEX**
 Male..... 566 1
 Female..... 2

D.11. How old are you ?

		567-568
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D.12. How many people live in your household, including yourself, all adults and children?

D.13. How many children under 15 are currently living at home ?

	D.12 PEOPLE	D.13 CHILDREN
1	569 1	570-571 01
2	2	02
3	3	03
4	4	04
5	5	05
6	6	06
7	7	07
8	8	08
9 or more	9	09
None	-----	10

NO QUESTION D14

- D.15. a) What is your current occupation ?
 b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODES 01 TO 04 IN D.15a) Did you do any paid work in the past ?
 What was your last occupation ?

	a) CURRENT OCCUPATION	b) LAST OCCUPATION
NOT WORKING	572-573	-----
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	01	-----
Student	02	-----
Unemployed or temporarily not working	03	-----
Retired or unable to work through illness	04	-----
SELF EMPLOYED		574-575
Farmer	05	01
Fisherman	06	02
Professional (lawyer, medical practitioner, accountant, architect, ...)	07	03
Owner of a shop, craftsmen, other self employed person	08	04
Business proprietors, owner (full or partner) of a company	09	05
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	06
General management, director or top management (managing directors, director general, other director)	11	07
Middle management, other management (department head, junior manager, teacher, technician)	12	08
Employed position, working mainly at a desk	13	09
Employed position, not at a desk but travelling (salesmen, driver, ...)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK	-----	15

NO QUESTIONS D.16 TO D.18

ASK ALL

D.19. Are you ... ?

READ OUT	Yes	No
a) In your household the person mainly responsible for ordinary shopping and looking after the home	576 1	2
b) In your household the person who contributes most to the household income	577 1	2

NO QUESTION D20

IF CODE 2 AT D.19b), ASK

D.21.a) What is the current occupation of the person who contributes most to the household income ?

D.21.b) **(IF NOT DOING ANY PAID WORK CURRENTLY - CODE 01 TO 04 IN D.21a)**

Did he/she do any paid work in the past ?

What was his/her last occupation ?

	CURRENT OCCUPATION	LAST OCCUPATION
NOT WORKING	578-579	-----
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	01	-----
Student	02	-----
Unemployed or temporarily not working	03	-----
Retired or unable to work through illness	04	-----
SELF EMPLOYED		580-581
Farmer	05	01
Fisherman	06	02
Professional (lawyer, medical practitioner, accountant, architect, ...)	07	03
Owner of a shop, craftsmen, other self employed person	08	04
Business proprietors, owner (full or partner) of a company	09	05
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	06
General management, director or top management (managing directors, director general, other director)	11	07
Middle management, other management (department head, junior manager, teacher, technician)	12	08
Employed position, working mainly at a desk	13	09
Employed position, not at a desk but travelling (salesmen, driver, ...)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK	-----	15

NO QUESTIONS D22 TO D28

- D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (**SHOW INCOME CARD 'D.29'**) Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc. ... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

	582-583
B.....	01
T.....	02
P.....	03
F.....	04
E.....	05
H.....	06
L.....	07
N.....	08
R.....	09
M.....	10
S.....	11
K.....	12
Refusal.....	13
DK.....	14

P.1. - Date of interview	DAY	MONTH
	__ __ 584-585	__ __ 586-587

P.2. - Time of the beginning of the interview	HOUR	MINUTES
USE 24 HOUR CLOCK	__ __ 588-589	__ __ 590-591

P.3. - Number of minutes the interview lasted	MINUTES
	_ _ _ 592-594

P.5. - Respondent cooperation		
Excellent.....	596	1
Fair.....		2
Average.....		3
Bad.....		4

PUNCHER NOTE: NO COLS. 598-600

P.8. - Postal code

							601-608
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							609-616
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P.10. - INTERVIEWER NUMBER

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617-624

P.11. - WEIGHTING FACTOR

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625-632

P.12 - Telephone available in household ?

Yes	633	1
No		2